REALMSDOLL / BUYER RESOURCES

A better first enquiry

A practical checklist for adults (19+) considering an online TPE or silicone doll purchase. Prepare these details, then check the current information on the official website.

1 **Identify the exact product**

Save the product link and model name. Note the material, size and options shown on the current page. Ask which features are standard and which are optional.

2 **Give the destination country**

Tell support where the order would be delivered. Ask which destination details are needed for a delivery estimate. Keep personal address details in a private enquiry.

3 **Ask about timing and delivery**

Ask whether the model is in stock or made to order, what can affect the dispatch estimate, and where to find the current shipping information.

4 **Read the current terms**

Review the FAQ and the retailer's shipping, returns and warranty information before ordering. Ask for clarification when a policy or product option is unclear.

5 **Send one easy-to-answer message**

Include the product URL, preferred options, destination country and a numbered list of questions. Refer to an existing order number only if you already have one.

Official RealmsDoll links

Official website (19+)	https://www.realmsdoll.com/
Frequently asked questions	https://www.realmsdoll.com/faq/
Contact RealmsDoll	https://www.realmsdoll.com/contact/

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Online orders only. Hong Kong contact office. Serving buyers in the US and Canada.

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